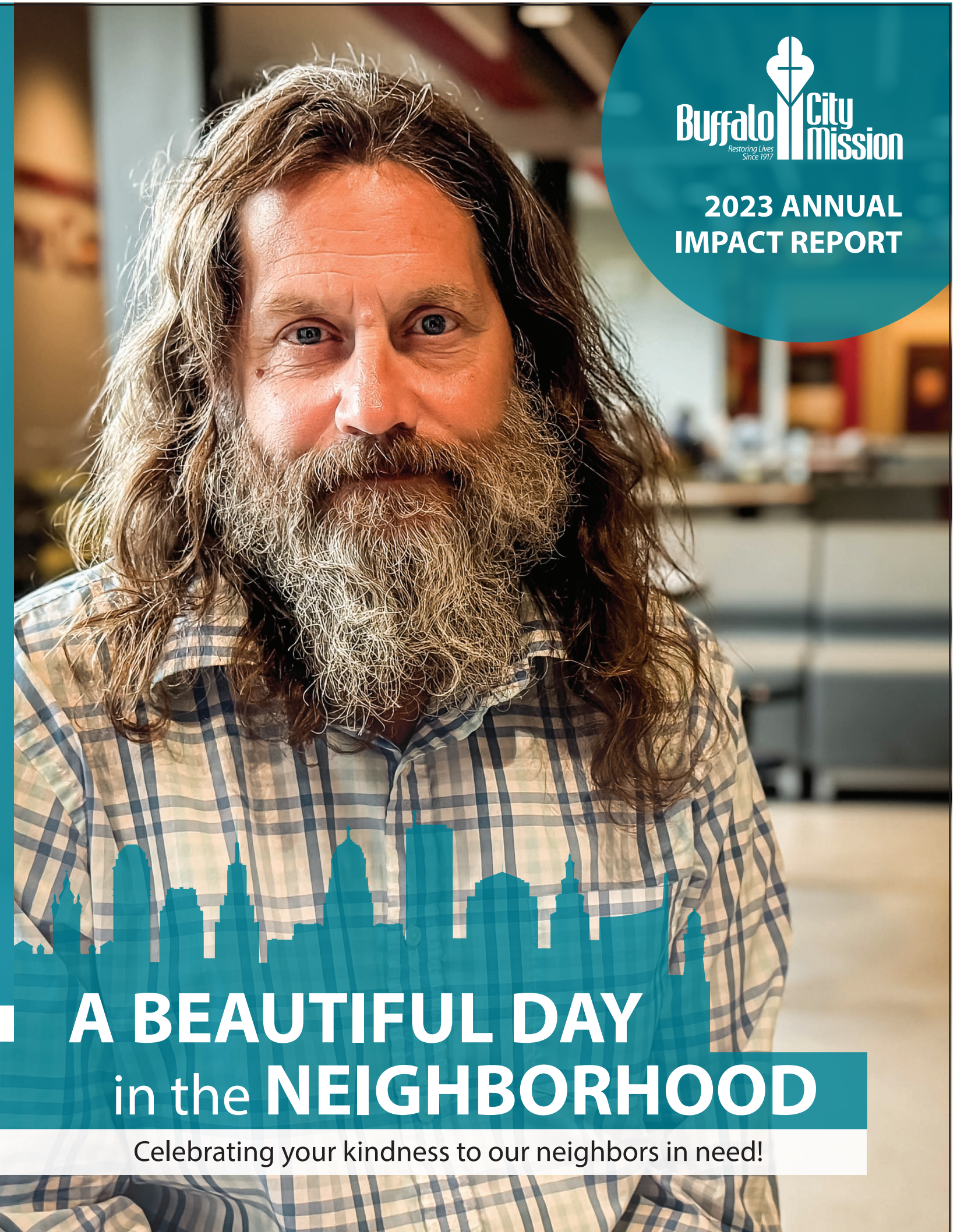




*For the entire
law is fulfilled
in keeping this
one command:
“Love your
neighbor as
yourself.”*

- Galatians 5:14

Thank **YOU** for being
such a good neighbor
to people in need.



**2023 ANNUAL
IMPACT REPORT**

**A BEAUTIFUL DAY
in the NEIGHBORHOOD**

Celebrating your kindness to our neighbors in need!



100 E. Tupper Street, | Buffalo, NY 14203
(716) 854-8181
buffalocitymission.org

Thanks to your compassion and support, we're bringing hope to the whole WNY "neighborhood."

Dear Friend,

Fred Rogers would be proud of you, because you have faithfully shown what it looks like to be a good neighbor, making our community more compassionate and beautiful through your support of Buffalo City Mission.

In this Annual Impact Report, you'll see how your gifts have worked wonders for people in need. But let's not leave Mister Rogers behind just yet.

On his television show, he showed what it means to love your neighbor in a Christlike way. He was kind and helpful to everyone. He reached out to all demographics and ethnicities. He elevated children with disabilities. He loved neighbors who were hurting, in need of help and hope.

With your help, that's what happens every day here at the Mission. We

love everyone who comes through our doors ... and throughout our "neighborhood." Like Jesus — and Fred Rogers — we believe every man, woman, and child is created in the image of God. That includes:

... Women fleeing domestic abuse, seeking haven and hope.

... Men trying to break free from the bonds of addiction.

... Homeless families desperate to avoid life on the streets.

And so many more. These neighbors come to us, aching for a glimmer of light. Thanks to you, they find it. Lives are transformed. They receive shelter, refuge, meals, and clothes. They discover programs and services and life-skills training. They turn things around, they get jobs, they find independent, affordable housing.

In this report, you'll meet some of the people whose lives have been changed thanks to good neighbors like you. They are grateful, and so am I.

But we need your ongoing help. Homelessness and hunger are still here. I hope I can count on your partnership again in the year ahead.

Serving together, we can truly make it "a beautiful day in the neighborhood" ... for everyone.



Aubrey Calhoun



FACTS ABOUT HOMELESSNESS in the BUFFALO AREA:

6,240 people experienced homelessness in 2023*

319 of our homeless neighbors are veterans

27.1% of our homeless people struggle with mental health illness

13.7% have a disability

12.1% of the homeless population of Erie County were children under the age of 18



*WNY Homeless Alliance

BRANDY FELT ABANDONED AS A CHILD. BUT TODAY, SHE FEELS LOVED!



Brandy never experienced a mother's love. Her parents divorced when she was young, and whenever her mom was around, there was no relationship.

"I felt abandoned," Brandy says, "and that made me feel very sad, depressed, and angry. I just wanted to be loved."

She got plenty of love from her dad, who "will forever be my best friend, my hero. He was always there for me."

But that feeling of abandonment weighed on Brandy, who tried to find love in other ways. She had her first child at 18 and got married at 19. But it was an abusive marriage, so she ended up looking elsewhere for comfort.

That's when she found heroin. She was addicted by 21. When she lost her children due to legal issues, Brandy got clean, got the kids back, and pressed on.

When her dad died of cancer 10 years ago, Brandy lost it. "I was devastated, and my world started unraveling," she says. She started using drugs again, "and my life spiraled downhill."

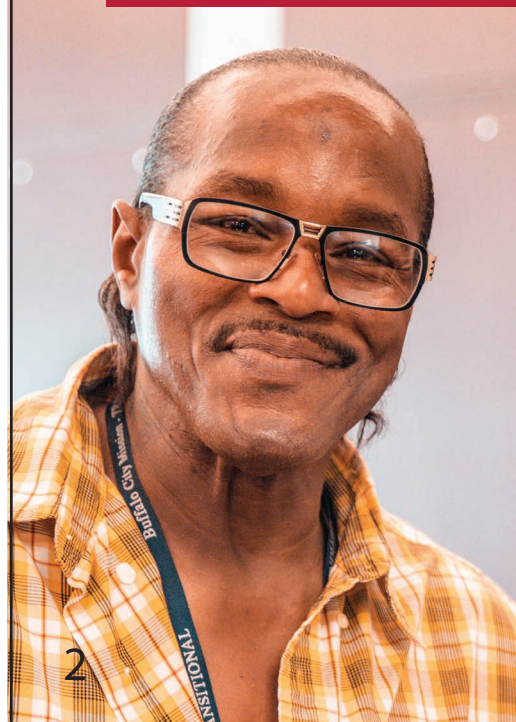
But then your kindness led Brandy to seek help at Buffalo City Mission.

Since she walked through our doors, Brandy says her life "has been nonstop blessing after blessing."

She embraced our programs, worked hard in her recovery classes, and gave her life to Jesus. She even got baptized!

"I've grown into a whole new person, someone I'd never been before," she says. "I'm excited about the future."

Thanks to you,
Brandy rebuilt her
life at the Buffalo
City Mission Women
& Children's facility,
Cornerstone Manor.





*“What a safe, clean,
and sanitary space
to heal! I am nothing
but grateful for the
care I received.”*

- Michael, a Marine veteran

HELPING NEIGHBORS FIND HOPE, HEALING, *and* RECOVERY



Your compassionate support of Buffalo City Mission opens the door for men, women, and children to land on their feet and turn their lives around. Because of you, our hurting, homeless neighbors are discovering hope for their future.

*The journey to hope, healing,
and recovery often starts with our*

RESCUE SERVICES:

- Emergency Shelter & Showers
- Nourishing Meals
- Clean Clothing & Laundry Services
- Medical & Mental Health Services
- Case Management & Referrals
- Bible Studies & Christ-Centered Guidance

*Then, they can focus on overcoming homelessness
and other challenges through our*

RESTORATION SERVICES:

- Substance Abuse & Recovery Services
- Life-Skills Classes
- Spiritual Growth Support
- Transitional Housing
- Adult Education & Vocational Training
- Housing Management Assistance
- Daycare & After-School Programming for Children

You're being the best neighbor possible by helping our guests heal from past trauma ... overcome addiction ... learn life skills ... and so much more. Thank you!

WHEN HIS BODY FAILED HIM. **YOU CAME TO HIS SIDE!**

Nick's been battling debilitating arthritis for more than a decade ... and he's just 34. Still, he managed to hold a steady job — until COVID came along and shuttered his workplace. Then Nick's body began shutting down too.

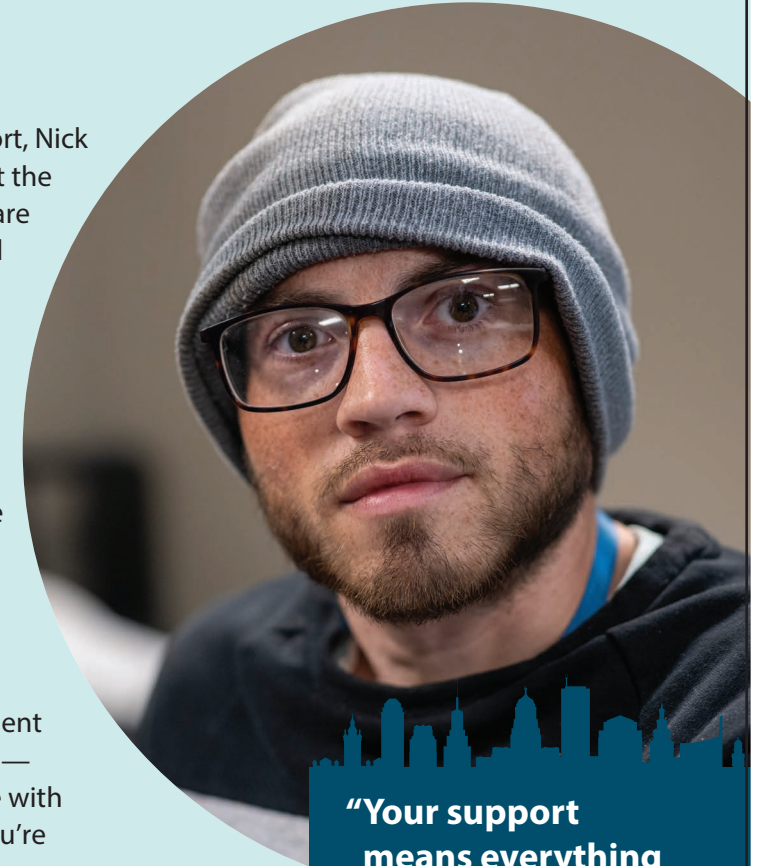
Unable to work, Nick ran out of savings and had to give up his apartment. For the first time ever, he was out on the streets.

“I'd never been homeless before,” Nick says. “But my body had given out on me.”

Thankfully, Nick found Buffalo City Mission. “I was blown away,” he says. “There's a doctor's office right on the first floor. It's really an all-inclusive thing.”

Thanks to your support, Nick got the care he needed at the Mission's Recuperative Care Unit — including medical appointments, physical therapy, and vaccines for his arthritis. He's also benefitted from nourishing meals, a safe place to sleep, life-skills training, and the gospel message. Nick has drawn closer to God and started reading the Bible again.

Nick is a living testament to the power of the cross — and the impact you make with your generosity helps. You're inspiring inspire real, lasting change. Nick is grateful.



**“Your support
means everything
to me! Thank you!”**

2023 RESCUE SERVICES

Women and Children Served

48,286 Meals Provided
32,413 Nights of Shelter
247 Received Medical Services
586 Renewed by Spiritual Care

Men Served

63,494 Meals Provided
42,839 Nights of Shelter
372 Received Medical Services
421 Renewed by Spiritual Care



2023 RESTORATION and RENEWAL SERVICES

Women and Children Served

427 Received Case Management
48 Attended Life-Skills Classes
64 Entered Transitional Housing

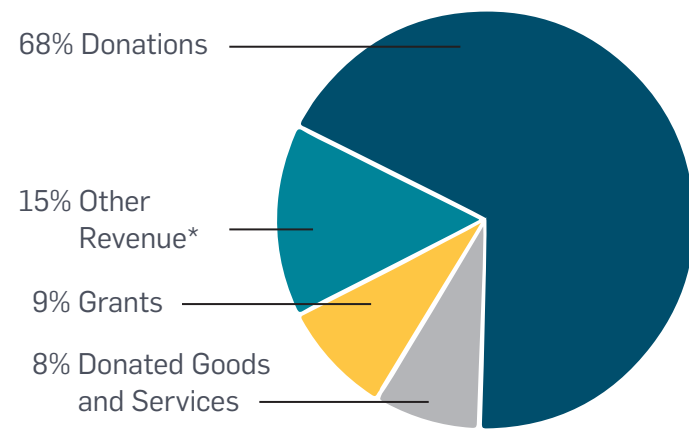
Men Served

440 Received Case Management
48 Attended Life-Skills Classes
40 Entered Transitional Housing

FINANCIAL ACCOUNTABILITY: OUR COMMITMENT TO WISE STEWARDSHIP

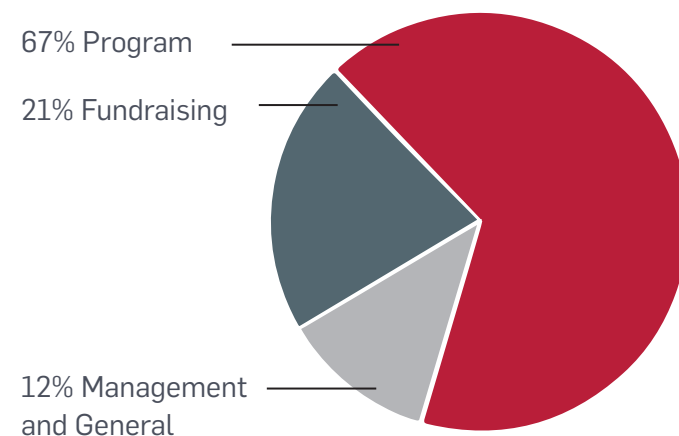
Your gifts directly support the neighbors we serve in the most efficient, effective way possible.

In recognition of its compliance with ECFA's Standards of Responsible Stewardship, Buffalo City Mission is accredited by Evangelical Council For Financial Accountability.



2023 FISCAL YEAR REVENUE

Donations:	\$6,262,124
Other Revenue:	\$1,370,199
Grants	\$807,275
Donated Goods and Services	\$755,137
Total Operating Revenue:	\$9,194,735



2023 FISCAL YEAR EXPENSES

Program:	\$7,586,294
Fundraising:	\$2,431,862
Management and General:	\$1,366,437
Total Operating Expenses:	\$11,384,593

**Due to increased community need for Buffalo City Mission services as well as increased costs of providing these services in a post-pandemic environment and inflation, the Buffalo City Mission sustained a loss for the current fiscal year. The Buffalo City Mission is committed to searching for ways to decrease costs and diversify funding sources to continue to provide unparalleled support to the homeless community.*

*"Thank you
for your donation.
Without your support,
I don't know where
I would be.
But today, I have
hope and a future.
This place works."*

- Maurice

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Aubrey Calhoun

Board Member
Executive Director/CEO of
Buffalo City Mission

COMMUNITY and MINISTRY PARTNERS



Buffalo City Mission is deeply grateful for the friendship and support of many other organizations throughout Buffalo and Western New York. This collaboration helps us better serve every man, woman, and child who comes through our doors looking for safety and renewed strength.

Amazing Home Care
Belmont Housing Resources
Buffalo Employment Training
Center (BETC)
Best Self Behavioral Health
Blue Cross/ Blue Shield
Buffalo Hearing and Speech
Buffalo Public Library
CAS of WNY (Community Access
Services)
Catholic Charities
Catholic Health
Cazenovia Recovery Systems, Inc.
Celebrate Recovery
CINQCARE
Conifer Park
DePaul Housing
Erie Community College
Erie County Medical Center
Erie County, Adult Protection
Services
Erie County, Department of
Social Services
Evergreen Health Services
Family Justice Center of Erie County
Fidelis
International Institute of Buffalo
GBAUGHN
Jericho Road Clinics
Kaleida Health

Know Your Housing Options
Mary Agnes Manor
Molina Healthcare
Neighborhood Legal Services
New York State Office of Parole/
Probation
NYS Division of Parole Re-entry
Services
Olmsted Center for Sight
Pathstone
People Ready
Remedy Staffing
Restoration Society
Salvation Army
716 Ministries
Soldier On
Spectrum Health and Human
Services
The Beacon Center
Trocaire College
UB School of Dental
United Healthcare
University of Buffalo
US Dept. of Veteran's Affairs
Venture Forthe
Veterans One-Stop Center of WNY
Western Problem Gambling
Resource Center
WNY Veterans Housing Coalition

If you're interested in supporting the life-transforming work of Buffalo City Mission, please contact:

Aubrey Calhoun
Executive Director

Buffalo City Mission
100 E. Tupper Street
Buffalo, NY 14203

(716) 854-8181, ext. 401
acalhoun@buffalocitymission.org